SYSTEMA®

ISO 9001

CERTIFICATE
OF REGISTRATION

Release date: December 19, 2025
Release date: (Original) December 19, 2025
Expiry date: December 18, 2028
The registration number of the client: C250699/01/EN
Edition number: 001

MULTICODE SRL

Iași City, Gării Street, No. 9, Block L15, 5th Floor, Apartment 19,
Room 2, Iași County, Postal Code 700088, Romania

It is awarded in recognition of **The Quality Management System** according to the requirements of:

Released in the name of the General Manager by:

CERTIFICĂM SYSTEMA PERFORMANȚA

ISO 9001:2015

The scope of activities covered by this certificate is:

Development, operation, maintenance and support services for a SaaS platform designed to automate phone calls through voice agents with artificial intelligence, including the processing and storage of B2B customer data

IAF code according to IAF ID 1: 33

Deadline for the first annual supervisory audit
December 18, 2026

Deadline for the second annual supervisory audit
December 18, 2027

ISO 9001 SYSTEMA CERTIFICĂM PERFORMANȚA

IAS ACCREDITED Management Systems Certification Body MSCB-173

IAF MEMBER OF MULTILATERAL RECOGNITION AGREEMENT

If you have any questions regarding the authenticity of this certificate, please contact us with confidence at: office@systemaglobal.ro or at our office SYSTEMA CERTIFICARI SRL (VAT No.: 33095759) – Târgu-Mureș City, Madách Imre Street, No. 8, Mureș County, Postal Code 540157, Romania
The validity of this certificate is conditional on the performance of the surveillance audits and recertification audit of MS before the expiry of the validity period (3 years).
Code: F-POG-SCS-03-02 Edition: 2/01.05.2025 Revision: 1/01.05.2025

SYSTEMA®

ISO 27001

CERTIFICATE
OF REGISTRATION

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Edition number: 001

MULTICODE SRL

Iași City, Gării Street, No. 9, Block L15, 5th Floor, Apartment 19,
Room 2, Iași County, Postal Code 700088, Romania

It is awarded in recognition of **Information Security Management System** according to the requirements of:

Released in the name of the General Manager by:

ISO/IEC 27001:2022

The scope of activities covered by this certificate is:

Development, operation, maintenance and support services for a SaaS platform designed to automate phone calls through voice agents with artificial intelligence, including the processing and storage of B2B customer data

Statement of Applicability SOA dated 30.09.2025

Deadline for the first annual supervisory audit
December 18, 2026

Deadline for the second annual supervisory audit
December 18, 2027

ISO 27001 SYSTEMA CERTIFICĂM PERFORMANȚA

IAS ACCREDITED Management Systems Certification Body MSCB-173

IAF MEMBER OF MULTILATERAL RECOGNITION ARRANGEMENT

If you have any questions regarding the authenticity of this certificate, please contact us with confidence at: office@systemaglobal.ro or at our office SYSTEMA CERTIFICARI SRL (VAT No.: 33095759) – Târgu-Mureș City, Madách Imre Street, No. 8, Mureș County, Postal Code 540157, Romania
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